Product Information

Web APIs to ensure easy data exchange between the applications

Our ability to integrate other applications into our software solutions helps you to streamline your business operations and enhance efficiency by allowing easy data exchange between various applications in real-time. We do the integration using Web APIs provided by the different programs some of them are: Omnitracker, Hiltes POS, Office 365, Navision, OTRS, and ServiceNow.

Some examples:

Omnitracker Web API : Here we can exchange data such as such as customer information, service requests, tickets, Cis and incident reports.

Hiltes Web API POS: Here we can exchange data such as sales data, inventory information, and customer data. With this integration, businesses can make informed decisions regarding inventory and sales management.

Office 365 Web API: Here we can exchange data and use of emails, contacts, and calendar functions.

Navision integration Web API: Here we can exchange data such as inventory information, Invoice, billing, sales data, and customer information.

OTRS integration Web API: Here we can exchange data such as customer information, service requests, and incident reports. This integration provides businesses with a platform for prompt response to customer needs.

ServiceNow Web API: Here we can exchange data such as customer information, service requests, and incident reports. With this integration, businesses can improve their response time to customer needs.

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